

Case Study



Tarantella provides Biwater with access to all resources so that staff can work effectively from anywhere.

“With their belief in offering real choice to customers, ANS Group helped us decide what the most appropriate technology solution was for our business need.”

Tracy Butler, IT Manager, Biwater Treatment Ltd

Company Background

Biwater Treatment is part of Biwater Plc, a world leader in the water industry, with a highly successful track record of working internationally in over ninety countries. They are dedicated to providing competitive, cost-effective and innovative engineering solutions.

With 650 staff operating out of 39 offices in the UK, their expertise is widespread, and covers water systems investment and management, water and environmental engineering, and water and wastewater products and services.

The Challenge

Biwater had a number of staff who were currently working out of the office and needed access to applications and resources. As the amount of staff working remotely looks set to increase, Biwater required a scalable solution that would offer secure and granular remote access to each individual, as and when they needed it.

The remote access needed to include the use of applications running concurrently with data retrieval on the network. The main application access included Microsoft Office 2002, Novell GroupWise, and corporate intranet with further restrictions for drawing and financial applications. Due to a multi-platform infrastructure the solution had to integrate seamlessly.

The Solution

Biwater approached ANS Group who has substantial success in the delivery of remote working solutions. Having looked at all the options, ANS Group recommended the use of thin client technology to meet their business requirements. Tarantella's Secure Global Desktop offered the securest and most cost-effective solution for their needs.

Alongside Tarantella, ANS Group proposed an additional Windows Terminal Services layer to deliver an improved set of management tools for their desktop resources.

Business Challenges... Technology Solutions

Case Study



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“The management aspect of Tarantella is very feature rich, supporting our multi-platform environment. When people are accessing files and applications remotely, it is done through the highest security levels. The ability to deploy applications immediately when needed offers scalability for the future as well.”

Tracy Butler, IT Manager, Biwater Treatment Ltd

The Technology

Running on SuSE Linux Enterprise Server 9 (supported by Novell), Tarantella offered the perfect partner to Windows Terminal Services 2003, delivering all their current and legacy applications through a web browser.

Key features of Tarantella include:

- Quick and easy to install
- No client software required
- Centralised control features
- Ability to print locally
- Fully supports Open Standards

ANS Group also developed a customised single log-on for Biwater, using a custom portlet running on Novell ExtEud 5.2.

Business Benefits

Since the installation, Biwater has realised significant benefits. Tarantella’s capabilities give workers all the resources that they would normally get working in the office, allowing them to work productively while on the move. The look and feel is also tailored to Biwater’s requirements.